

## 2005 CONFERENCE AT-A- GLANCE

### Tuesday, April 12, 2005

8:30 President's Reception – #3451

### Wednesday, April 13, 2005

10:30 – 1:30 Registration  
11:30 Golf Tournament Registration  
12:30 – 2:45 Fraud Workshop  
3:00 – 5:00 Fraud Workshop continued  
6:30 – 9:00 Dinner at Golf Course

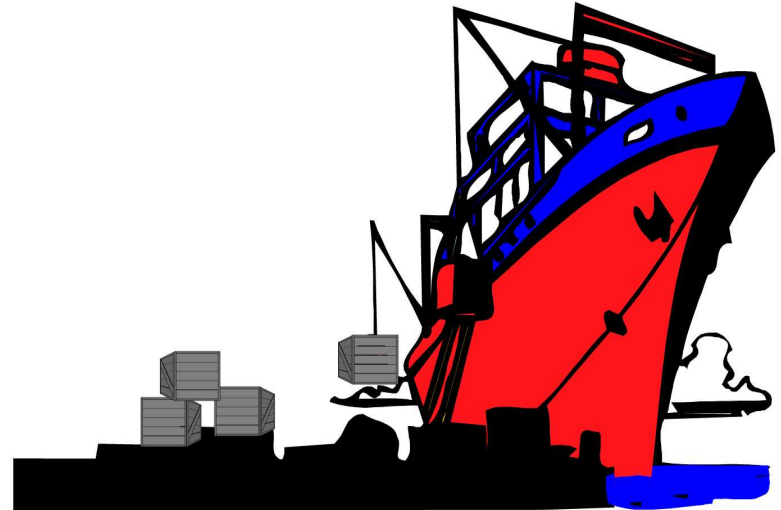
### Thursday, April 14, 2005

6:30 Fun Walk/Run  
7:30 – 8:30 Registration  
7:30 – 8:30 Buffet Breakfast  
8:45 – 9:00 Welcome  
9:00 – Noon General Session –  
Customer Service  
12:15 – 1:30 Business Meeting  
1:30 – 2:50 Roundtable Workshops  
2:50 – 3:00 Break  
3:00 – 4:20 Roundtable Workshops  
5:30 – 6:30 Reception  
6:30 – 8:00 Dinner  
7:30 Entertainment  
8:00 – 9:00 Live Auction

### Friday, April 15, 2005

7:00 – 8:30 Buffet Breakfast  
9:00 – 10:20 Roundtable Workshops  
10:20 – 10:30 Break  
10:30 – 11:50 Roundtables Workshops  
Noon – 1:00 Lunch & Raffle Drawing

# 2005 WMTA



**22nd Annual Conference  
Chelan, Washington • April 13-15, 2005**

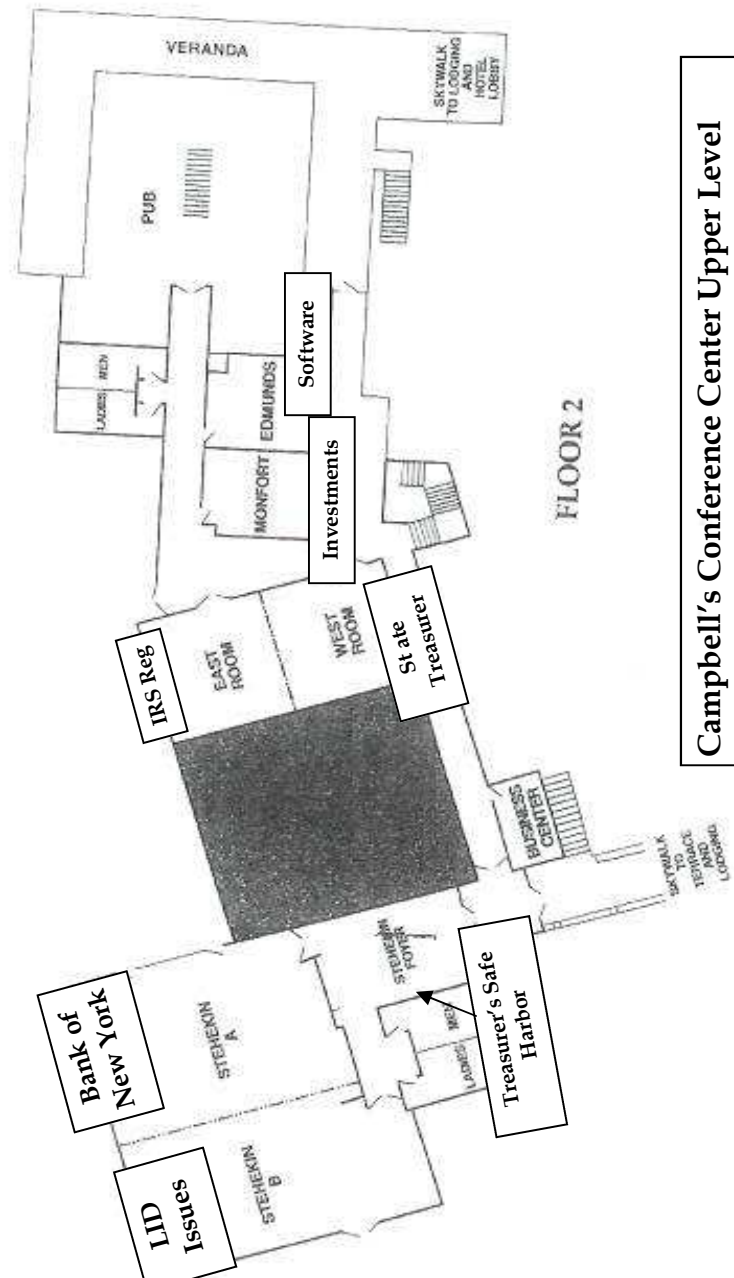
**“Financial Ports of Call”**

**Conference Handbook**

*“To promote the profession of the  
Municipal Treasurers  
in the State of Washington  
through education, mutual support,  
professional recognition,  
and legislative advocacy.”*

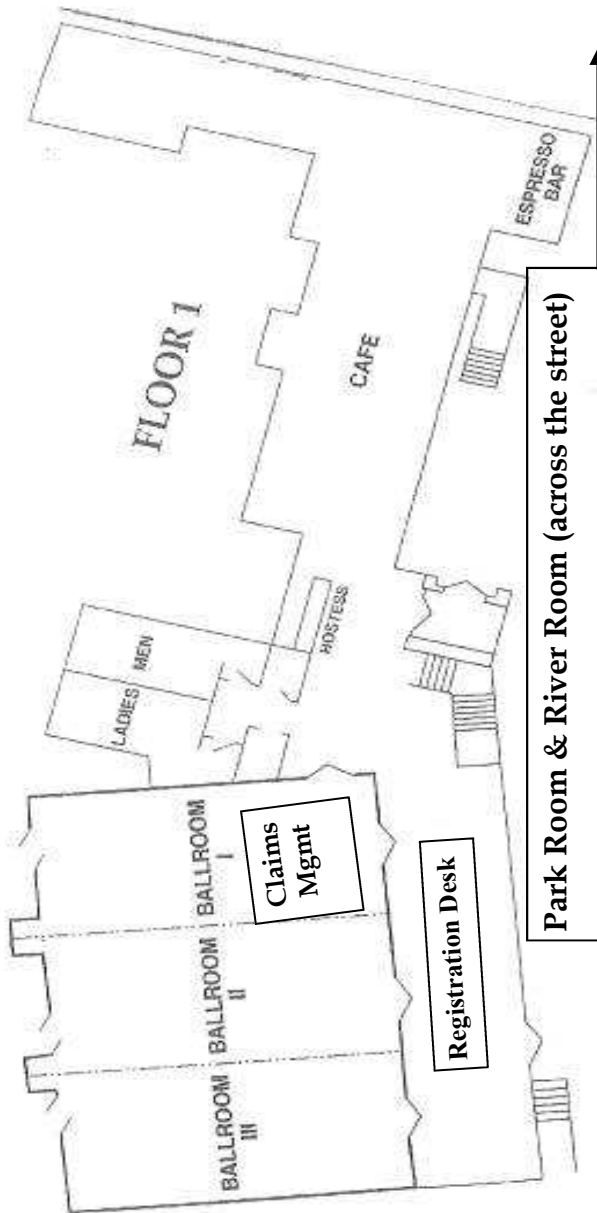
WMTA Mission Statement

You can visit the WMTA website at  
[www.wmta-online.com](http://www.wmta-online.com)



Campbell's Conference Center Upper Level

Campbell's Conference Center – Lower Level



## PRESIDENT'S WELCOME

Greetings and welcome to the 22nd Annual Conference of the Washington Municipal Treasurers Association. Founded in 1983, the WMTA holds its annual conference each year at Campbell's Resort on the beautiful shores of Lake Chelan.

This year's conference theme, *"Financial Ports of Call,"* was inspired by my position with the Port of Seattle, but I think you will find it just as applicable to all areas of finance and treasury management.

This year, the conference offers 4 educational tracks and 12 roundtables to provide you with opportunities to: meet new colleagues and friends as well as re-establishing acquaintances for information networking; learn about emerging issues and trends; and expand your knowledge in key areas to assist you in providing your entity with the best in quality service and professional treasury management.

We acknowledge the challenges all governments continue to face each day and hope you will find this year's conference enlightening, and that you will leave feeling energized and committed to meet the challenges and opportunities that lay ahead.

On behalf of the WMTA Officers, Board, and Conference Chair, I *welcome* you to Lake Chelan 2005! Please feel free to contact any officer or board member should you need assistance during the conference.

*Craig Kerr, President*

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## BECOME A TUGBOAT CAPTAIN CONT

### *Get cooperation from the bridge*

During tight maneuvers, a harbor pilot commands the ship, coordinating with tugs. Secure the cooperation of management at all levels near the level of the manager you're monitoring. Especially important: a solid and trusting relationship with your own manager.

### *Focus on direction, not speed*

Tugboats aren't so good at starting or stopping large ships – instead, they try to steer them, while the ship provides fore-and-aft power. Let the manager you're monitoring provide the impetus and power for change, while you focus on the direction of the change.



## BECOME A TUGBOAT CAPTAIN CONT

### *Know your vessel*

Know that you're on a tugboat, not a large ship. You can't float the weight they do, and you can't survive the high seas like they do. You do have tremendous power for your size, and you're very maneuverable. Knowing your strengths and limitations is a key to survival.

### *Know the harbor*

Know every shoal, channel and wharf in the harbor — and every mistake other tugboat captains have made. Know just as much about the ships you maneuver. This means that you know the regulations or policies that you're responsible for monitoring, and you know the strengths and limitations of the managers who must comply.

### *Work with other tugs*

Tugs usually work in teams. They rely on each other and use each other as resources. Work closely with others who monitor compliance. Share techniques and learn from each other. Coordinate action.

## REGISTRATION

### Conference Registration

The WMTA conference registration table is located in the foyer of Campbell's Resort Conference Center (next to the restaurant). All conference attendees must register and obtain identification badges for themselves and guests attending conference activities. To receive your conference materials and ID badge, please check in at the registration desk.

### Meals

This year the board decided to try something different. Instead of meal tickets, we ask all attendees to wear your ID badge at all conference activities including meals. Meals provided with conference registration include:

- Tuesday President's reception
- Wednesday reception & dinner (golf course)
- Thursday buffet breakfast
- Thursday lunch
- Thursday reception & dinner
- Friday buffet breakfast
- Friday lunch

Extra meal tickets are available for purchase at the registration desk:

- Golf course dinner      \$15
- Breakfast                \$10 each
- Lunch                      \$12 each
- Thursday dinner        \$25

## CONFERENCE FACILITIES & DRESS

### Conference Facilities

With the exception of the golf tournament and Wednesday evening's reception, all conference activities will be held at the Campbell's Resort. For your convenience, a site map is included inside the back page of this booklet .

### Business Office

Campbell's Conference Center provides a business center for guests needing a complete and private office with PC, internet, fax, copier, etc. The Business Center is located on the second floor of the Conference Center (just above the registration desk).

### Message & Employment Opportunity Board

A board will be available near the registration table for posting messages and any employment notices.

### Dress

Casual dress or business attire is appropriate for all conference activities.

## BECOME A TUGBOAT CAPTAIN

If you're responsible for monitoring compliance with organizational policy or government regulation, you sometimes tell people who have organizational power that they must stop doing what they're doing, or that they must do something differently. This can be risky or even downright dangerous. How can you manage it safely?

To be most effective, become a tugboat captain. Tugboats are small, powerful vessels that maneuver ships much larger than they are.

Large ships can apply tremendous forces fore-and-aft. But most large ships have relatively little ability to exert transverse forces — the very forces they need if they want to change direction.

Tugboats aren't powerful enough to start or stop a large ship quickly, but they can control the large ship's direction. They rely on three strategies. They work with the harbor pilot on the bridge, they work in teams, and they focus on direction, not speed.

If you monitor compliance with policy or regulation, what does it mean to be a tugboat captain?

## NOMINATIONS FOR 2005-2006 BOARD

Allan Martin	St Treasurer's Office	President
Steve Kimble	E Columbia Basin Irrigation District	President-Elect
Rosie Rumsey	City of Wapato	Secretary
Mary Hollis	City of Davenport	Treasurer
Cynthia Niemeier	City of Cheney	Board Member – 2006
Lyman Howard	City of Sammamish	Board Member – 2006
Arif Kanji	Snohomish County	Board Member – 2006
Rick Patrick	City of Burlington	Board Member - 2006
Rosie Rumsey*	City of Wapato	Board Member – 2007
Stacey Sitko	City of Shelton	Board Member - 2007
Nanci Lien	City of Poulsbo	Board Member – 2007
Craig Kerr	Port of Seattle	Immed Past President
Doug Extine	St Treasurer's Office	Ex- Officio
Kris Tompkins	City of Port Orchard	APT & US&C Rep

\*Upon election to an officer position, this board position will be vacant. The Nomination Committee recommends that the Board appointment Bob Wrigley of the Spokane County Treasurer's Office.

## SPONSOR INFORMATION

### Conference Sponsors

The WMTA Board and the Conference Chair would like to extend a very special *thank you* to *all* the sponsors who have helped to make this 2005 Conference successful. A conference such as this requires significant financial resources. The generosity of the sponsors allows the WMTA to continue to provide quality educational programs at an affordable cost.

Sponsors provide financial assistance for meals, breaks, receptions, fun run/walk, tote bags, shirts, golf tournament, and more.

A complete listing of all conference sponsors is included in your registration packet. Throughout the conference, please take a moment to welcome and thank the representatives of these businesses

Hint: They're the ones with the GREEN colored ribbons!

*"The only safe ship in a storm is leadership."*

*~Faye Wattleton*

## ID BADGES & RIBBONS

### Identification Badges and Ribbons

We ask for all conference attendees to wear their ID badges to gain admission to all conference activities and meals.

To assist you in recognizing officers, board members, and others conference participants, ribbons have been color coded as follows:

President	Dark Green
President Elect	Dark Blue
Secretary	Dark Blue
Treasurer	Light Yellow
Board member	Burgundy
Immediate Past President	Red
Past President	Purple
First Time Attendee	Turquoise
Honorary Guest	White
Sponsor	Green
Speaker	Bright Yellow
Facilitator	Black

### Badge Graphics

And what do those little graphics on our name badges signify, anyway? The graphics indicate the population size of each attendee's jurisdiction. Attendees can look for these graphics as the various Roundtable sessions to help in networking with jurisdictions of similar size as follows:

## THE BOARD'S MESSAGE

As we wrap up on the final day of conference, it is our goal that your time here has been well spent. We'd like to ask that you take a moment to consider the following questions about this week?

- *Did you meet new friends?*
- *Did you collect new networking contacts?*
- *Did you obtain new or updated information?*
- *Did you get a chance to relax, have fun, and feel refreshed?*

Hopefully, you can answer yes to one or several of these questions. We're very interested in your feedback and encourage you to complete your Conference Evaluations form and drop it off at the Conference Registration Desk before you leave. Your comments help us to make plans and improvements for next year's conference.

We thank each of you for your attendance and participation this year. Don't forget, the WMTA Board is always looking for enthusiastic individuals to assist with next year's conference. If you are interested in helping out with any of the conference or board committees: conference, registration, sponsors, auction, decorations, program, golf tournament, fun walk/run, membership, education, investment policy, newsletter or legislation, please email any board member. You can find our email addresses on the WMTA website at:

[www.wmta-online.com](http://www.wmta-online.com)







*WMTA Board*

## WMTA BOARD MEMBERS

Craig Kerr	Port of Seattle	President
Allan Martin	St Treasurer's Office	President-Elect
Steve Kimble	E Columbia Basin Irrigation District	Secretary
Mary Hollis	City of Davenport	Treasurer
Yvonne Ziomkowski	City of Port Angeles	Immed Past President
Cynthia Niemeier	City of Cheney	Board Member
Rosie Rumsey	City of Wapato	Board Member
<i>Arif Kanji**</i>	<i>Snohomish County</i>	<i>Board Member</i>
Nanci Lien	City of Poulsbo	Board Member
Rick Patrick	City of Burlington	Board Member
Linda Countryman	City of E Wenatchee	Board Member
Lyman Howard	City of Sammamish	Board Member
Kris Tompkins	City of Port Orchard	APT & US&C Rep
Doug Extine	St Treasurer's Office	Ex- Officio

*\*\*Designates Conference Chair*

## BADGE GRAPHICS

<u>GRAPHIC</u>		<u>POPULATION</u>
Tugboat		5,000 and under
Life Ring		5,001 – 15,000
Propeller		15,001 – 100,000
Lighthouse		100,001 – up and Counties & Special Districts
Ship's Wheel		Speakers
Anchor		Sponsors

## CREDITS AND EVALUATION FORMS

### CPE & CPFA Credits

CPE and CPFA credits for continuing professional standards are available for each of the sessions. Attendees should sign the attendance sheet at each session. This conference handbook includes a “record of attendance” sheet to be completed and retained by attendees to verify attendance. WMTA will no longer be keeping copies of these records on file so attendees should be sure and retain their copies.

### Evaluations

Your registration packet includes a colored conference evaluation form. We would really appreciate you taking the time to provide feedback on the various sessions you attend at this year’s conference. Your comments help us to make improvements for future conferences. Evaluation forms can be turned in at the Conference Registration desk.

*A soul without a high aim is like a ship  
without a rudder.”  
~Eileen Caddy*

## TRACK 4 - FINANCIAL INSTRUMENT NAVIGATION

### LID Issues & Their Current Challenges – con’t

forming an LID and how to finance the construction in the interim and long term. We will identify the benefits and disadvantages of LID's as well as determining where most local governments have problems. What are so few LID's being formed? The discussion will also include risks associated with involving developers in LID's.

<i>Thursday-1:30</i>	<i>Propellers</i>
<i>Thursday-3:00</i>	<i>Lighthouses</i>
<i>Friday-9:00</i>	<i>Tugboats</i>
<i>Friday-10:30</i>	<i>Life Preservers</i>

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### Bank of New Web Site Navigation

**Location:** Stehekin A (upper level)

**Speakers:** Michael Hieb, Bank of New York; Allen Martin, Washington State Treasurer’s Office

**Description:** Do you know how to look up your debt issues and determine how much your next debt service payments to the fiscal agent will be? If not, come and find out how to use technology to do just that. Bank of New York representatives will be here to guide you through the process.

<i>Thursday-1:30</i>	<i>Lighthouse</i>
<i>Thursday-3:00</i>	<i>Tugboats</i>
<i>Friday-9:00</i>	<i>Life Preservers</i>
<i>Friday-10:30</i>	<i>Propellers</i>

## TRACK 4 - FINANCIAL INSTRUMENT NAVIGATION

### IRS Regulation Changes – They’re Coming to Get You”

**Location:** East Room (upper level)

**Speakers:** Hugh Spitzer & Bill Tonkin, both of Foster, Pepper & Shefelman; Naomi Keck, Arbitrage Compliance Specialists; Nestor Newman, State Auditor’s Office

**Description:** Do you know what the SEC, IRS or State Legislature is up too? How do these entities affect your operation? Hear what life is like when the IRS shows up and wants to review your debt issues. Also, find out what the SEC is doing to make you and your bond counsel’s life more interesting. Do you know what a performance audit would do to your Treasury? Find out, if the State Legislature lets the State Auditor conduct Performance Audits.

Thursday-1:30	Life Rings
Thursday-3:00	Propellers
Friday-9:00	Lighthouses
Friday-10:30	Tugboats

### LID Issues & Their Current Challenges

**Location:** Stehekin B (upper level)

**Speakers:** Jim Nelson, Martin Nelson & Co; Lindsay Sorvde, Seattle NW Securities; Nancy Neraas, Preston Gates, & Ellis; Jim McNeill, Foster Pepper & Shefelman; Ellen Dolan, City of Spokane

**Description:** This panel will discuss the pros and cons of using Local Improvement Districts (LID's) to finance infrastructure needs in a time of diminishing resources. The roundtable will include what steps are involved with

## CONFERENCE PROGRAM – WEDNESDAY

REGISTRATION DESK OPEN 10:30am – 1:30pm

### GOLF TOURNAMENT

11:30am

**Location:** Lake Chelan Golf Course

Whether you consider yourself competition for Tiger Woods, or think “putter” is just something you do around the house, the *WMTA Annual Golf Tournament* wants you!

### FRAUD WORKSHOP

12:30pm-5:00pm

**Location:** Stehekin Ball Room A& B (Upstairs)

**Speaker:** Joe Dervaes, Washington State Auditor’s Officer

WMTA members will have an opportunity to attend the first four-hour workshop based on the new handbook, *Stop That Fraud*, authored and presented by Joe Dervaes, Audit Manager for Special Investigations in the Washington State Auditor’s Office. This workshop is designed specifically for public treasury and finance professionals. The session will highlight: Introduction to Fraud, Fraud Schemes involving cash receipts and cash disbursements/accounts payable and payroll. The Handbook is the first public treasurer’s publication to understanding employee embezzlement in the government workplace and includes: The Five Most Common Payroll Fraud Schemes, Electronic Funds Transfer Schemes, Accounts Payable or Cash Disbursements Fraud Concepts to Remember and so

## CONFERENCE PROGRAM – WEDNESDAY

**FRAUD WORKSHOP CON'T** 12:30pm-5:00pm  
much more. Participate in the first offering of the Assn of Public Treasurers/Public Treasury Institute's newest training program.

If you will not be attending the workshop but would like to purchase the handbook at the discounted price of \$40, you may do so at the Conference Registration desk.

**DINNER AT GOLF COURSE** 6:30pm – 9:00pm

**Location:** Lake Chelan Golf Course

On *Wednesday evening*, join us for a good old American dinner and a good time at the *Lake Chelan Golf Course*. It's a casual affair and a chance to meet new and old friends. Directions are available at the registration desk.

*Beware of little expenses. A small leak will sink a great ship. "*  
*~Benjamin Franklin*

## TRACK 3 - RUNWAY EXPANSION

**The Pitfalls of Buying Software**

**Location:** Edmunds Room (upper level)

**Speakers:** Spencer Arnesen, Elaine Watson, both of SoftResources LLC

**Description:** Selecting the right software system can be a very difficult and confusing task, especially for city governments. This session will discuss the optimal software selection process with consultants that have lead many selection projects both in the state of Washington and throughout the country. We will be discussing what works well and what doesn't and talk about how to streamline your RFP to get the most qualified vendors to respond. We will also discuss the most efficient way to evaluate the vendors to help you find the right software at the right cost.

*Thursday-1:30*

*Tugboats*

*Thursday-3:00*

*Life Rings*

*Friday-9:00*

*Propellers*

*Friday-10:30*

*Lighthouses*

## TRACK 3 - RUNWAY EXPANSION

### Interfacing with the State Treasurer's Office Treasury Management System (TM\$)

**Location:** West Room (upper level)

**Speaker:** Wendy Weeks, Washington State Treasurer's Office

**Description:** This roundtable to demonstrate use of the State's TM\$ (Treasury Management System). Learn about external user screens, revenue distribution, and Treasury Management legislative changes.

Thursday-1:30      Propellers

Thursday-3:00      Lighthouses

Friday-9:00        Tugboats

Friday-10:30      Life Rings

### Investment Management

**Location:** Monfort Room (upper level)

**Speakers:** Jon Highum, USB Securities; Jason Stanley, Merrill Lynch; Doug Extine, Washington State Treasurer's Office

**Description:** Are you knowledgeable of the tools to employ when managing a portfolio in a rising rate environment? If you have any doubt, find out what to do as well as what to be thinking about as you expand your investment knowledge.

Thursday-1:30      Lighthouses

Thursday-3:00      Tugboats

Friday-9:00        Life Rings

## CONFERENCE PROGRAM – THURSDAY

### FUN WALK/RUN 6:30am

**Check in at River Room (across street)**

On *Thursday morning*, strap on your tennis shoes and join your fellow conference attendees for the *Fun Walk/Run*. This is a "no competition" event, so speed or technique are not issues. All you've got to do is wake-up and report to the River Room. The event starts at 6:30am. The good news—you'll feel refreshed as you trek around the beautiful Chelan River on the "River Walk" - and you even get a t-shirt for finishing!

REGISTRATION DESK OPEN 7:30am – 8:30am

BUFFET BREAKFAST 7:30am – 8:45am

**Location:** Main Ballroom

WELCOME 8:45am – 9:00am

**Location:** Main Ballroom

Craig Kerr, WMTA President

## CONFERENCE PROGRAM – THURSDAY

**GENERAL SESSION** 9:00am – Noon

**“A Compass for Customer Service”**

**Location:** Main Ballroom

**Speaker:** John Delves

Internationally renowned management consultant, trainer, and motivational speaker, John Delves has more than 30 years of line and management experience.

With his energetic and entertaining style, John catches his audiences' attention from the minute he steps on stage. No matter the size of your department, company or organization, this seminar will provide practical tips that will help you build more customer loyalty, employee cooperation and increase overall satisfaction. Learn how you chose your attitude and the effects you have on others. Enjoy the increased production and improved bottom line that is created when workers are allowed to "play" in the workplace. Gain insight into and the benefit of "making their day." Learn how to be present and how you can truly make a difference at your place of business.

**LUNCH & BUSINESS MEETING** Noon – 1:30pm

**Location:** Main Ballroom

## TRACK 2 – CHART A FINANCIAL COURSE

**Electronic Bank Fraud – I've Been Robbed”**

**Location:** Park Room (across the street)

**Speakers:** Paul Wentink, Gail Heinselman, Susan Keitges, all of US Bank

**Description:** Topics of discussion will include bank products and services that can help minimize fraud and what to do if a fraudulent check or ACH entry hits your account. Other discussion items will include Positive Pay, ACH blocks & filters, protected check stock as well as fraudulent banking transactions and phishing. What is phishing? Sit in on this round table and you will find out.

*Thursday-1:30*

*Life Rings*

*Thursday-3:00*

*Propellers*

*Friday-9:00*

*Lighthouses*

*Friday-10:30*

*Tugboats*

*“A community is like a ship; everyone ought to be prepared to take the helm. “*

*~Henrik Ibsen*

## TRACK 2—CHART A FINANCIAL COURSE

### Technology—The Future of Banking

**Location:** River Room (across the street)

**Speaker:** Peter Sullivan, Bank of America

**Description:** Do you know what's in the future of banking? If not, come and find out how technology is going to change theirs and our lives. These changes may happen faster than you think.

Thursday-1:30	Lighthouses
Thursday-3:00	Tugboats
Friday-9:00	Life Rings
Friday-10:30	Propellers

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### Current Bank Financing Trends

**Location:** Park Room (across the street)

**Speaker:** Kim Munson, Key Bank

**Description:** Are you on smooth water knowing what your banker has to say about leases, lines of credit, TANS and BANS? If not, find out about the latest trends and requirements. Things are changing; come and get caught up on what's currently happening.

Thursday-1:30	Tugboats
Thursday-3:00	Life Rings
Friday-9:00	Propellers
Friday-10:30	Lighthouses

## CONFERENCE PROGRAM—THURSDAY

**ROUNDTABLE WORKSHOPS I** 1:30pm- 2:50pm  
Various room locations (see map in back)

**BREAK** 2:50pm—3:00pm  
Conference Center Foyer

**ROUNDTABLE WORKSHOPS II** 3:00pm—4:20pm  
Various room locations (see map in back)

**RECEPTION** 5:30pm—6:30pm  
Location: Main Ballroom

**DINNER** 6:30pm—8:00pm  
Location: Main Ballroom

**ENTERTAINMENT** 7:30pm  
Location: Main Ballroom

John Delves is one multi-talented fellow. Following dinner, he returns once again to share more time entertaining us and making everyone laugh.

**AUCTION & RAFFLE** 8:00pm-9:00pm  
Location: Main Ballroom

One of the highlights of the WMTA Annual Conference is the *live auction*. On Thursday evening, the atmosphere in the Main Ballroom comes alive as conference attendees wave paddles and attempt to outbid each other on everything from T-shirts to sparkling crystal to sporting event tickets. You'll

## CONFERENCE PROGRAM – THURSDAY

### AUCTION & RAFFLE CON'T

also notice WMTA board members selling raffle tickets throughout the conference. The raffle takes place *at lunch on Friday* always ending with the ultimate prize, the combo TV/DVD player. Proceeds from these two funds raisers provide scholarships to the WMTA State Conference and the APT National Conference. Since 1985, WMTA has awarded over \$15,000 in scholarships to assist local governments in staying connected to these organizations that provide invaluable educational and networking opportunities. Please come and support these worthy, and FUN events!

*We need to learn to set our course by the stars,  
not by the light of every passing ship. "*

*~Omar N. Bradley*

## TRACK 1 – A PORT IN THE STORM

### Claims' Management/Loss Control

**Location:** Ballroom 1 (lower level)

**Speakers:** Paul Chasco, Association of Washington Cities; Shane Heston, Cities Insurance Association of Washington

**Description:** An effective Loss Control Program is vital to a healthy City. Find out how to reduce insurance premiums and other costs to a city and maintain vital services. Learn how to recover more quickly from disasters and emergencies. Learn that City Hall's attitude is contagious and why keeping a good "citizen complaint log" is essential.

*Thursday-1:30*

*Propellers*

*Thursday-3:00*

*Lighthouse*

*Friday-9:00*

*Tugboats*

*Friday-10:30*

*Life Rings*

*"Neither should a ship rely on one small  
anchor, nor should life rest on a single hope."*

*~Epictetus*

## TRACK 1 – A PORT IN THE STORM

### Financial Nightmares

**Location:** Loft above Hotel Registration Desk

**Speakers:** Debbie Pennick, Office of Washington State Treasurer; Rosie Rumsey, City of Wapato

**Description:** Have you ever been in a situation where your City Council cannot agree on the Budget and they do not approve it on time? If not, come and hear from a few of your peers as they share experiences you may never want to know.

Thursday-1:30      Tugboats

Thursday-3:00      Life Rings

Friday-9:00          Propellers

Friday-10:30        Lighthouses

### Treasurer's Safe Harbor & Financial Life Preservers

**Location:** Stehekin Foyer (upper level)

**Speakers:** Ret Stewart, City of Tieton, Tamara Kirchner, Office of Washington State Treasurer

**Description:** Are you a new Treasurer or have you been recently assigned Treasury responsibilities and duties? If so, come and hear from fellow experts about the do's and don'ts as well as what the auditor needs.

Thursday-1:30      Life Rings

Thursday-3:00      Propellers

Friday-9:00          Lighthouses

Friday-10:30        Tugboats

## CONFERENCE PROGRAM – FRIDAY

**BUFFET BREAKFAST**                      7:00am – 8:30am

**Location:** Main Ballroom

### ROUNDTABLE WORKSHOPS III

9:00am – 10:20am

Various room locations (see map in back)

**BREAK**    10:20am – 10:30am

**Location:** Conference Center Foyer

### ROUNDTABLE WORKSHOPS IV

10:30am – 11:50am

Various room locations (see map in back)

**LUNCH & RAFFLE DRAWING**      Noon – 1:00pm

**Location:** Main Ballroom

Thank you for coming

Have a safe drive or flight home and  
remember to wear your seatbelts!

## CONTINUING PROFESSIONAL STANDARDS – RECORD OF ATTENDANCE

WMTA 22ND Annual Conference  
April 13 – 15, 2005 - Chelan, Washington

**THIS WILL BE YOUR OFFICIAL RECORD – PLEASE KEEP THIS COPY FOR YOUR RECORDS**

CLASS	CPE Credits Available	CPE Credits Earned	CPFA Credits Available	CPFA Credits Earned
Fraud Workshop (Wednesday)	2.0		4.8	
Customer Service Workshop (Thursday)	1.38		3.3	
<i>A Port in the Storm Roundtables</i>				
Financial Nightmares	.67		1.6	
Treasurer's Safe Harbor & Financial Life Preservers	.67		1.6	
Claims Management & Loss Control	.67		1.6	
<i>Chart a Financial Course Roundtables</i>				
Technology – The Future of Banking	.67		1.6	
Current Banking Financing Trends	.67		1.6	
Electronic Banking Fraud "I've Been Robbed"	.67		1.6	
<i>Treasury Runway Expansion</i>				
Interfacing w/ State Treasurer's Office Treasury Mngmt System (TM\$)	.67		1.6	
Investment Management	.67		1.6	
Pitfalls of Buying Software	.67		1.6	
<i>Financial Instrument Navigation Roundtables</i>				
IRS Regulation Changes – "They're Coming to Get Me"	.67		1.6	
LID Issues & Their Current Challenges	.67		1.6	
Bank of New York Web Site Navigation	.67		1.6	
<b>TOTAL (Maximum of 4 Roundtables)</b>	<b>14.5</b>		<b>6.06</b>	